

Rehabilitation services

What will I owe today?

There are two bills for today's visit:

1. Doctor services
2. Rehabilitation (rehab) services

The rehab services bill is for:

- Therapy evaluation.
- Rehab services are billed as a hospital service.
- Rehab services apply toward your deductible and coinsurance.

Is there financial help available?

- Cook Children's has financial help.
- There are requirements to get financial help.
- If you would like to apply for help, please ask for the paperwork.
- Cook Children's has payment plans.

To set up a payment plan, call 1-888-852-6635 between 8:00 a.m. and 4:30 p.m.

What about the bill?

- You may get a bill or statement before your insurance pays.
- The Customer Service Department can answer your questions.

Will therapy continue?

- Your doctor might only ask for testing on the first visit.
- If your child needs more therapy, we will call your doctor for more visits.

How can I share the testing results with others who care for my child?

We can only share your children's testing and treatment (medical records) with the doctors who care directly for them.

- Sign a **Release of Information** in order for us to send reports to the following:
 - Other rehab clinics
 - Early Childhood Intervention
 - Other doctors or offices

Important phone numbers

Front desk/insurance: 682-885-4063

Customer service: 1-888-852-6635

Medical records: 682-885-1012

Payment plans and billing: 1-888-852-6635

I have read and understand this information.

Parent/guardian/caregiver signature

Date

Therapist name

Date